Francesca Grasso

Contact Information:

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Education:

• [2022-Present] **Ph.D. in Computer Science**, University of Turin, Italy *Advisor*: Prof. Luigi Di Caro

• [2016-2020] Master of Arts (MA) in Linguistics, University of Turin, Italy *Thesis Title*: "Jah hlaiwasnos usluknodedun. Valence change in germanic languages from a diachronic and synchronic perspective."

Final Grade: 110/110 cum laude

• [2018] **ERASMUS+ for studies**, Masterstudiengang Sprachwissenschaft, University of Münster (WWU), Germany

Topics: Germanistik, Sprachwissenschaft

• [2012-2016] **Bachelor of Arts (BA) in Foreign Languages and Literatures**, University of Turin, Italy

Doctoral Project:

Title: Encoding and Ecocriticism of Ecological Discourse. Development of a Multilingual Computational Model for the Extraction, Comparison, and Evaluation of Semantic Information in Green Dialogue.

Objective: Develop an automatic system for detecting attitudes harmful or beneficial to sustainability and ecological well-being.

Collaboration:

Collaborative partnership with Almawave, a company specializing in NLP techniques, to investigate corporate communication and identify unsustainable business practices.

Research Interests:

- Domain-specific training of Language Models on environmental and climate change topics;
- Multilingual knowledge modeling (focus on lexical semantics);
- Users' mental model of conversational agents;
- Hate speech detection with a focus on body shaming.

Publications:

- **Grasso, F.**, Lovera Rulfi, V., Di Caro, L. (2022). MultiAligNet: Cross-lingual Knowledge Bridges Between Words and Senses. In: Corcho, O., Hollink, L., Kutz, O., Troquard, N., Ekaputra, F.J. (eds) Knowledge Engineering and Knowledge Management. EKAW 2022.
- **Grasso, F.** and Di Caro, L. (2021). A methodology for large-scale, disambiguated, and unbiased lexical knowledge acquisition based on multilingual word alignment. In Elisabetta Fersini, et al., editors, Proceedings of the Eighth Italian Conference on Computational Linguistics, CLiC-it 2021.

Papers under review:

- **Grasso, F.**, Lovera Rulfi, V., Di Caro, L. (2023). VerbAligNet: Unlocking Multilingual Exploration of Verbal Arguments.
- **Grasso, F.**, Di Caro L. (under minor revision). Towards Cross-lingual Representation of Prototypical Lexical Knowledge. In IJCoL. Italian Journal of Computational Linguistics.
- Alloatti, F., Grasso, F., Ferrod R., Siragusa G., Di Caro L., Cena F. (under minor revision). A
 Tag-based Methodology for the Detection of User Repair Strategies in Task-Oriented
 Conversational Agents. In Computer Speech & Language.

Editorial Contributions:

Symeonidou, D., Yu, R., Ceolin, D., Poveda-Villalón, M., Audrito, D., Di Caro, L., Grasso, F.,
 Nai, R., Sulis, E., Ekaputra F., Kutz, O. & Troquard, N. (2022). EKAW-C 2022: Companion
 Proceedings of the 23rd International Conference on Knowledge Engineering and
 Knowledge Management, Bozen-Bolzano, Italy, September 26-29, 2022.

Awards and Honors:

• **Best Paper Award** at EKAW 2022 - 23rd International Conference on Knowledge Engineering and Knowledge Management - Sep 2022 - Recognized for our publication titled "MultiAligNet: Cross-lingual Knowledge Bridges Between Words and Senses" (Grasso, Lovera Rulfi & Di Caro 2022)

Conference Organization:

- Co-organized and chaired the first edition of the International Workshop Knowledge Management and Process Mining for Law (KM4Law) at the International Conference EKAW 2022 and the second edition of KM4Law at International Conference FOIS 2023.
- Co-organizing the 1st edition of the **International Workshop on Biased Data in Conversational Agents** at the European Conference ECML PKDD 2023.

Conference Presentations and Attendance:

- International Conference on Knowledge Engineering and Knowledge Management (EKAW) (Bozen, Italy; September 2022)
- International Conference on Ecolinguistics (Graz, Austria; September 2022)
- Italian Conference on Computational Linguistics (Milan, Italy; June 2022)

Academic Affiliations:

- Social Computing Research Group (Member), University of Turin;
- Computer Science Department Board (Ph.D. student representative), University of Turin;
- Ph.D. Committee (Computer Science Ph.D. student representative), University of Turin;
- Bridges Project "Building reflexivity and response-ability involving different narratives
 of knowledge and science" (Young Researcher), CNR-Irea, Milan

Work Experience:

• [Sept 2020 – Dec 2021] **Postgraduate Researcher**, University of Turin - Department of Computer Science, Italy

Academic research activities within the following projects:

- "Analysis and annotation of dialogues for the application of Natural Language Processing methods in conversational agents."
- "Analysis and annotation of texts for the application of Natural Language Processing methods."

Tasks performed:

- Annotation of dialogues with conversational agents (chatbots);
- Analysis and support in research in the field of HCI (Human Computer Interaction): modelling human-machine interaction, user mental models;
- Lexical-semantic analysis of textual data; development of knowledge models.
- Support for automatic approaches to information processing (lexical semantics);
- [Jan 2019 Dec 2020] **Computational Linguist**, CELI Language Technology, Turin, Italy During my time as a Computational Linguist at CELI, I focused on the development and implementation of NLP (Natural Language Processing) techniques for the design of Conversational Agents and automatic transcription technologies. My tasks included:
 - Language data manipulation in the Italian language, involving data cleaning, data entry, and transcriptions.
 - Language data manipulation in the German language, including the generation of grammars and data cleaning on generated grammars for the development of conversational systems.
- [Sep 2017 Nov 2017] **Linguistic Consultant**, CELI Language Technology, Turin, Italy As a Linguistic Consultant at CELI, I worked on the application and implementation of tools and techniques for the design and development of NLP complex systems. Specifically, I focused on language data manipulation applied to Italian automotive domain corpora. My tasks included:
 - Data annotation, cleaning, manipulation, and entry in Italian automotive domain corpora.
 - Part-of-speech tagging and linguistic analysis of the data.

Language competences:

Italian: Native proficiencyEnglish: Fluent (C1 Level)German: Fluent (C1 Level)